

APPENDIX E

From: alhaji turay <[REDACTED]>
Sent: Wednesday, August 18, 2021 6:39 AM
To: Heron, Andrew <Andrew.Heron@southwark.gov.uk>
Subject: 5a Westmoreland Road

Dear Sir/Madam,

I am writing to you with regards to some irregularities that I have been observing in my business premises lately. I can however, justify the fact that, I am only a human being and therefore not perfect in life. Lately I have been receiving some allegations regarding public nuisance and other crime issues which I can vehemently denied. I have to be quiet open and honest about this residents compliant against my premises to be organised by my business rival IBB's. We are basically dealing with the same customer's and pretty much selling similar food products. He had previously raised concerns about the opening of my new business to some of my colleagues. Based on the fact that he can't stop me in converting my business to a restaurant, he therefore basically decided to used COVID funds to open up another bar & restaurant at no 53 Camberwell road which is litrally just two hundred meters away from his other business (6 Arnside street SE17 2AX). His game plan is to basically operate these two businesses fluently while leaving mine in between as a buffer. Oh well! unfortunatly is not working according to plans as my business has been gaining momentum cosiderably which his not happy about. IBB's have been constantly sending his allies in my shop pretending to be loyal customers inorder to gain information and used them to affect my license. I will not dispute the fact that there have not been residents complains, but this gentleman is influencing friends, families and even residents to make phone calls and emails pretending to be residents affected by nuisance. Three weeks ago on a Sunday night, I spoke to a gentleman outside my premises. He said he is from the environmental noise team and residents are complaining about loud music and noise from my premises but he has been around for a while and can't hear no noise or musice at all. In fact he said he is getting tired because he did received similar phone calls regarding the same issue a week before. I therefore automatically challanged him that the calls are bogus calls trying to call authorities attention in my premises. In fact I discussed to him that I have a sound proof install in my premises and besides if my neabour's on the same block are not affected by my alledge loud music and nuisance I am wondering why is it affecting other residents reciding far away from me. He clearly point the fact to me that the complain is not coming from the same building of my business but from residents around. I then continue to interogate him about the actual nature of the complin, he later confirmed to me that the resident said I am not supposed to open my business around that time. A week after I got a phone call from a gentleman call Justine from licensing that he came to my premises regarding noice complaint of residents and spoke to my staff. I clearly state to him that it is not true but and allegation against me. He promised to pay me a visit a week after so we can discussed but never turn up. On the 07/08/2021, my neabour call my attention over a southwark council posters attaced on lamp post all over the street of westmoreland road. Allegedly, It was a resident having concern over my closing times and had made and application to review my license on the grounds that of public nuisance, crime & disorder and public safety. I call up my solicisotors and explained the situation to him, he ask me if I have receive any correspondence or email from southwark licenses regarding this? I told him no and he advice me to wait for the sub

committee hearing. I got phone call today again from Justine saying he is fed up of receiving several emails of complains from residents. Justine said he is trying to be impartial over my case, In fact he would advise residents to put in a review against my license if the complains escalate. I said to him yes indeed a resident have done so already from 07 of August and is bit strange to me because I have not received any letter regarding this application or even an email from the council. Justine said they have written to me already in fact and email was sent today. I said to him how comes you don't know about any review application against me when you are dealing with my complaint? I did buttress the fact that we should meet to discuss because I could be speaking to a stranger. He has promise to have a meeting with me next week tuesday at 3pm. Sir/madam I am completely stressed out and having sleepless nights over this issue. In fact I do beleive that there is an insider who is helping to amplify my case, but i will leave the rest for you to analyse and investigte. This is a complete fabrication and I strongly believe that these are not genuine residents. I have made a petition and spoken to most of my residents, they are completely shocked about this allegations of them having sleepless nights because of my business activities. Therefore I am kindly asking you to please do further investigations regarding this alleged issues as a matter of priority. I even have several videos of people parking cars in front of my pavement after my closing times. I trust and do believe that you are a very diverse and unbiased institution. I do believe in justice and these allegations against me are just too good to be true from a resident who is so so concerned about my closing hours. I can for sure assure you that, these complains are orchestrated because of business rivalry and jealousy. Thanks in progress and I am looking forward to hearing from you soon.

With Regards,
Alhaji Turay

From: alhaji turay [REDACTED]
Sent: Wednesday, August 18, 2021 6:55 AM
To: [REDACTED]

Subject: Re: 5a Westmoreland Road

From: alhaji turay [REDACTED]
Sent: 18 August 2021 05:38
To: Heron, Andrew <Andrew.Heron@southwark.gov.uk>
Subject: 5a Westmoreland Road

Dear Sir/Madam,

I am writing to you with regards to some irregularities that I have been observing in my business premises lately. I can however, justify the fact that, I am only a human being and therefore not perfect in life. Lately I have been receiving some allegations regarding public nuisance and other crime issues which I can vehemently denied. I have to be quiet open and honest about this residents compliant against my premises to be organised by my business rival IBB's. We are basically dealing with the same customer's and pretty much selling similar food products. He had previously raised concerns about the opening of my new business to some of my colleagues. Based on the fact that he can't stop me in converting my business to a restaurant, he therefore basically decided to used COVID funds to open up another bar & restaurant at no 53 Camberwell road which is literally just two hundred meters away from his other business (6 Arnside street SE17 2AX). His game plan is to basically operate these two businesses fluently while leaving mine in between as a buffer. Oh well! unfortunately is not working according to plans as my business has been gaining momentum considerably which his not happy about. IBB's have been constantly sending his allies in my shop pretending to be loyal customers in order to gain information and used them to affect my license. I will not dispute the fact that there have not been residents complains, but this gentleman is influencing friends, families and even residents to make phone calls and emails pretending to be residents affected by nuisance. Three weeks ago on a Sunday night, I spoke to a gentleman outside my premises. He said he is from the environmental noise team and residents are complaining about loud music and noise from my premises but he has been around for a while and can't hear no noise or music at all. In fact he said he is getting tired because he did received similar phone calls regarding the same issue a week before. I therefore automatically challenged him that the calls are bogus calls trying to call authorities attention in my premises. In fact I discussed to him that I have a sound proof install in my premises and besides if my neighbour's on the same block are not affected by my alledge loud music and nuisance I am wondering why is it affecting other residents reciding far away from me. He clearly point the fact to me that the complain is not coming from the same building of my business but from residents around. I then continue to interrogate him about the actual nature of the complin, he later confirmed to me that the resident said I am not supposed to open my business around that time. A week after I got a phone call from

a gentleman call Justine from licensing that he came to my premises regarding noise complaint of residents and spoke to my staff. I clearly state to him that it is not true but an allegation against me. He promised to pay me a visit a week after so we can discuss but never turn up. On the 07/08/2021, my neighbour call my attention over a southwark council posters attached on lamp post all over the street of westmoreland road. Allegedly, It was a resident having concern over my closing times and had made an application to review my license on the grounds that of public nuisance, crime & disorder and public safety. I call up my solicitors and explained the situation to him, he ask me if I have receive any correspondence or email from southwark licenses regarding this? I told him no and he advice me to wait for the sub committee hearing. I got phone call today again from Justine saying he is fed up of receiving several emails of complains from residents. Justine said he is trying to be impartial over my case, In fact he would advise residents to put in a review against my license if the complains escalate. I said to him yes indeed a resident have done so already from 07 of August and is bit strange to me because I have not received any letter regarding this application or even an email from the council. Justine said they have written to me already in fact and email was sent today. I said to him how comes you don't know about any review application against me when you are dealing with my complaint? I did buttress the fact that we should meet to discuss because I could be speaking to a stranger. He has promise to have a meeting with me next week tuesday at 3pm. Sir/madam I am completely stressed out and having sleepless nights over this issue. In fact I do beleive that there is an insider who is helping to amplify my case, but i will leave the rest for you to analyse and investigate. This is a complete fabrication and I strongly believe that these are not genuine residents. I have made a petition and spoken to most of my residents, they are completely shocked about this allegations of them having sleepless nights because of my business activities. Therefore I am kindly asking you to please do further investigations regarding this alleged issues as a matter of priority. I even have several videos of people parking cars in front of my pavement after my closing times. I trust and do believe that you are a very diverse and unbiased institution. I do believe in justice and these allegations against me are just too good to be true from a resident who is so so concerned about my closing hours. I can for sure assure you that, these complains are orchestrated because of business rivalry and jealousy. Thanks in progress and I am looking forward to hearing from you soon.

With Regards,
Alhaji Turay

[REDACTED]
[REDACTED]
[REDACTED]
11.09. 2021

Dear [REDACTED]

I trust you are well and it was a pleasure talking to you on Sunday. [REDACTED] told me [REDACTED] was in love with your little dog. Thanks for giving me the opportunity in discussing your concerns regarding the current nuisance issues affecting you and other neighbours in the area. From our discussion, I noted that Sundays were the most difficult days for you as you needed to wake up on the early hours of Monday morning for work. This is can also be justified from the complaint log presented because I noted that most of the complains were made on Sunday's and the early hours of Monday morning. On Wednesday I receive an email from Heron Andrew the principle license officer with regards to anti-social behaviour meeting to be held on 15 September 2021. The police have basically asked the licensing team to arrange a meeting with licensed premises holders around walworth road/Camberwell Road, Arnside street,Westmoreland Road and Boyson Road area. Issues regarding local residents experiencing high increasing level of anti-social behaviour including parking in the local area in groups, playing loud music from cars and causing general disturbances will be discussed. Any possible ideas or suggestions in combatting this problems will be highly solicited from your side. Going forward, this is just a suggestion which I will also bring forward to the other residents. Base on the fact that Sundays are the most concerning, I am therefore bringing forward an idea of reducing my closing times on Sundays and possibly compensate the lost hours on Fridays and Saturdays since you were ok with those days during our conversation.

For instance my new opening & closing times could be:

10am - 11:30pm Monday -Thursday

10am - 12:30am Friday - Saturday

10am - 10pm Sunday.

Other proposed conditions will be Windows and doors to be closed in order to avert music emanating from premises. Music to be turned down after 11pm. For the time being if you have any other suggestions or ideas with regards to the above or anything else please kindly bring forward so we can exploit.

I hope this will suffice and be a solution that will help resolve most concerns. Thanks in progress and I am looking forward to hearing from you soon

With regards,

Alhaji Turay